## Frequently Asked Questions

# Why use Turkington?

Our ethos is one of Quality, Service and Value... Guaranteed



### **Quality and Range of Products**

As one of Ireland's biggest installers, we have the ranges and variety to give you the best option for your home:

- Windows in uPVC, Aluminium and Seamless glazing
- Doors in uPVC, Composite, Aluminium and Seamless glazing
- ✓ Choice of over 20 colours and bespoke designs
- ✓ Home Extension, Conservatories, Sunrooms, Garden Rooms and Lantern Roofs
- ✓ Bi-folding, Sliding and Lift & Slide Doors

### turkingtonwindows.com

































### Why use Turkington?

#### **Happy Customers**

- ✓ 98% Customer satisfaction rating
- Majority of our work comes through recommendation and referral
- ✓ Bank of satisfied customers in your area
- ✓ Dedicated aftersales team

### **Quality Service & Value... Guaranteed**

- ✓ 10 Year written guarantee that means something – all through Turkington
- ✓ Windowframe, glass and installation all guaranteed for 10 years
- Deposits protected and guaranteed
- ✓ Installations are to agreed GGF standards
- ✓ GGF agreed code of conduct covering sales, contracts, installation and aftersales
- ✓ Company audited through BSI for quality, environmental and health and safety

### **Turkington Installation**

- ✓ Fully qualified and experienced surveyors
- ✓ Our installers fit exclusively for us... most have been with us for over 25 years
- ✓ We bolt-fix, foam-seal and trim all windows for a superior finish – GGF approved
- ✓ We use dust sheets to protect your home and clean-up on completion
- ✓ We remove and environmentally dispose of all waste products
- Fully managed from contract through guarantee
- ✓ We hold all required contractors, public and professional liability insurances

#### **An Established Company**

We were established in 1951 and are family owned. We have been in business for over 65 years... we're here for the long-term.

### **Turkington Awards & Accreditations**

- Secured by Design approved windows and doors
- ✓ BFRC approved 'A' Rated Windows
- Members of Glass and Glazing Federation (GGF)
- ✓ Safe-T-Cert approved
- ✓ ConstructionLine approved
- Investors in People
- ✓ ISO accredited for quality, environmental and health and safety
- ✓ Trading Standards Approved Code

### **Turkington - we tick all the boxes**

- ✓ 10 Year Written Guarantee
- ✓ Over 65 Years in Business
- ✓ 98% Customer Recommendation
- ✓ Dedicated After Sales Team
- GGF Approved
- ✓ Quality Installation & Service
- ✓ Fully Accredited
- ✓ 'A' Rated Windows as Standard
- Turkington Secured as Standard
- √ 70mm Frames as Standard
- ✓ Internally Glazed Windows & Doors
- ✓ Clean Sight Lines & Integral Gaskets
- ✓ Shootbolt Locking