

Frequently Asked Questions

Why use Turkington?

Our ethos is one of **Quality, Service and Value... Guaranteed**



Quality from Start to Finish

As one of Northern Ireland's biggest installers, we have the ranges and variety to give you the best option for your home:

- ✓ Broad range in Windows, Doors and Home Extensions.
- ✓ Written detailed quotations with clear simple pricing.
- ✓ Professional survey and installation.
- ✓ 10-year written guarantee.
- ✓ Local family run business with over 70 years experience.
- ✓ Fully accredited and insured.
- ✓ 98% customer satisfaction rating.



turkingtonwindows.com

Turkington
Windows & Conservatories



Happy Customers

- ✓ 98% Customer satisfaction rating.
- ✓ Majority of our work comes through recommendation and referral.
- ✓ Bank of satisfied customers in your area.
- ✓ Dedicated aftersales team.
- ✓ Window frame, glass and installation all guaranteed for 10 years.
- ✓ GGF agreed code of conduct covering Sales, Contracts, Surveys, Installation and Aftersales.
- ✓ Your contract is fully managed from Contract, Survey, Installation to Aftersales.
- ✓ We are audited for quality, environmental and health and safety standards.

An Established Company

- ✓ We were established in 1951 and are family owned.
- ✓ We have been in business for over 70 years... we're here for the long-term.

Turkington Installation

- ✓ Fully qualified and experienced surveyors.
- ✓ Installations are to GGF standards.
- ✓ Our experienced installers fit exclusively for us.
- ✓ We bolt-fix, foam-seal and trim all windows and doors.
- ✓ We use dust sheets to protect your home and clean-up on completion.
- ✓ We remove and environmentally dispose of all waste products.
- ✓ We hold all required contractors, public and professional liability insurances.

Turkington Awards and Accreditations

- ✓ BFRC approved 'A' Rated Windows.
- ✓ Members of Glass and Glazing Federation (GGF).
- ✓ Safe-T-Cert approved.
- ✓ ConstructionLine approved.
- ✓ Investors in People.
- ✓ ISO accredited for quality, environmental and health and safety.
- ✓ Trading Standards Approved Code.

Turkington – we tick all the boxes

- ✓ Quality Products, Installation & Service.
- ✓ 10 Year Written Guarantee.
- ✓ Over 70 Years in Business.
- ✓ 98% Customer Recommendation.
- ✓ Dedicated After Sales Team.
- ✓ GGF Approved.
- ✓ Fully Accredited.

